

## BOOKING CONDITIONS FOR VILLA BERNARDI

- 1) Unless otherwise stated, bookings are for a minimum of one week and run from Saturday to Saturday.
- 2) A deposit of 1/3 of the total rental price is payable at the time of booking and the balance is due no later than 60 days prior to the beginning of the rental period.
- 3) For bookings made less than 60 days prior to the beginning of the rental period, the payment must be made in full.
- 4) The booking contract comes into effect when Villa Bernardi has received the completed Booking Form, and full payment and when the client has received a written confirmation of booking.
- 5) Prior to the start of the rental period, providing all payments have been received, the client will be sent a road itinerary to the farmhouse and caretaker's telephone number.
- 6) The client should arrive on Saturday, between 4:00 and 7:00 pm. If the client needs another time, it can be arranged with the caretaker.
- 7) On arrival the client must pay a damage deposit of 500 € (or equivalent amount in a known currency).
- 8) Only those persons stipulated in the Booking Form may stay at the house and the total number of persons should not exceed ten.
- 9) The client signing the contract is responsible for the correct and decent behavior of his party. Should the client and his party behave in a manner that is not acceptable by civilized standards, the caretaker may ask the client and his party to vacate the house.
- 10) The client and his party must vacate the house between 8:00 and 10:00 am on the date of departure.
- 11) The damage deposit will be returned in full to the client at the end of the holiday period less any deductions made by the caretaker for damages caused to the house, its garden area, the internal and external furnishing (fair wear and tear excepted), and any extra expenses incurred during the holiday period and still outstanding at the date of departure.
- 12) Cancellation charges will be levied as follows: 10% of total price if cancellation is made 90 days or more prior to the beginning of the rental period; 50% of total price if cancellation is made between 90 and 60 days prior to the beginning of the rental period; full amount if cancellation is made less than 60 days prior to the beginning of the rental period. Should the house be re-rented, the total amount less 10% will be refunded.
- 13) If as result of events outside of the owner's control, the house booked should no longer be available, the client will be immediately notified and either reimbursed in full or, at the client's request, Monte Bernardi will find the client an alternative house. If the price of the alternative house is less than for the original booking, the difference will be reimbursed.
- 14) In the event of any dispute concerning the terms and conditions of this contract, the court of law of Florence will have jurisdiction. In any and all controversies, Italian law will apply. On signing the Booking Form the client accepts these Booking Conditions.